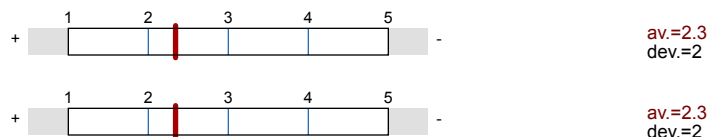Grace Itiowe
 US HEALTH CARE DELIVERY (MHSM3302 40214E)
US HEALTH CARE DELIVERY (MHSM3302 40214E)
No. of responses = 4

Brazosport College
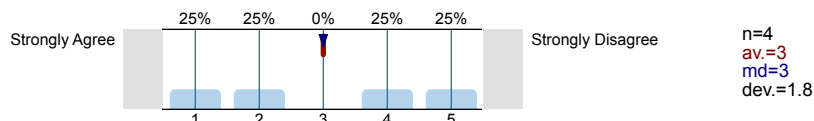*The College of Choice*®

Overall indicators

Global Index

+ [1   2   3   4   5] -   av.=2.3
                                dev.=2

5. Course Design
Course activities (assignments, discussions, quizzes)....

+ [1   2   3   4   5] -   av.=2.3
                                dev.=2

Survey Results

1. Student Information

1.1) I have either viewed the video or attended the "live" session of the **Online Course Tools Tour**.

Strongly Agree   25% 25% 0% 25% 25%   Strongly Disagree
                  1   2   3   4   5

n=4
av.=3
md=3
dev.=1.8

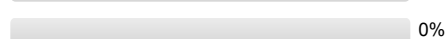1.2) The main reason I am taking an online course is

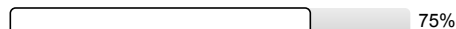|		
I work full time and scheduling all the classes I need is difficult.		25%
I have transportation issues which makes it difficult to get to campus.		0%
I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.).		0%
To avoid the extra cost and time of travel.		0%
It is the only way the course was offered.		75%
Online courses just suit my preferred learning style.		0%
As a result of COVID-19.		0%

n=4

1.4) I am taking _____ this semester. Check all that apply.

5 or more courses		0%
3-4 courses		0%
1-2 courses		100%
This is my first online course.		25%

n=4

1.5) How many hours per week do you spend online for this course?

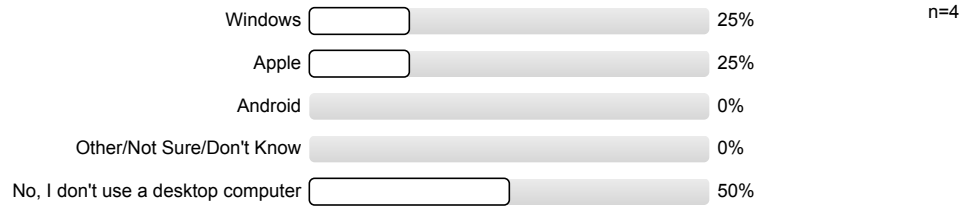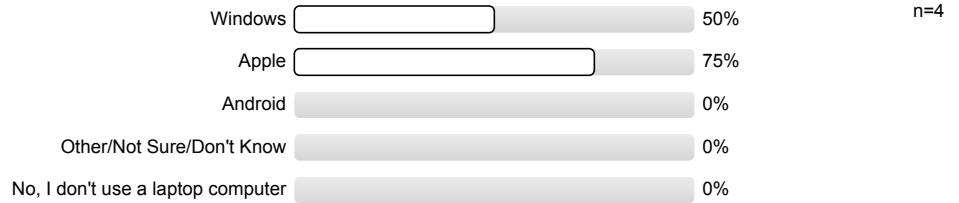|		
Less than 3 hours		0%
3-5 hours		25%
6-10 hours		75%
More than 10 hours		0%

n=4

2. I use the following computer system or device to access my online course(s). (check all that apply)

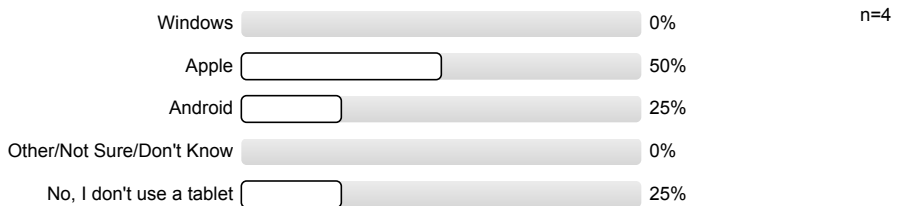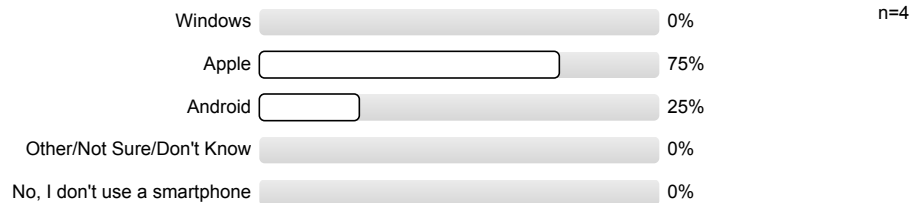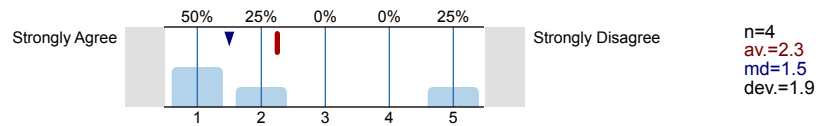2.1) **Desktop**

Windows		25%
Apple		25%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a desktop computer		50%

n=4

2.2) **Laptop**

Windows		50%
Apple		75%
Android		0%
Other/Not Sure/Don't Know		0%
No, I don't use a laptop computer		0%

n=4

2.3) **Tablet (ipad, etc.)**

Windows		0%
Apple		50%
Android		25%
Other/Not Sure/Don't Know		0%
No, I don't use a tablet		25%

n=4

2.4) **Smart Phone (iphone, Galaxy, etc.)**

Windows		0%
Apple		75%
Android		25%
Other/Not Sure/Don't Know		0%
No, I don't use a smartphone		0%

n=4

3. Your Course

3.1) I read all the instructions thoroughly.

50%	25%	0%	0%	25%

Strongly Agree — 1 2 3 4 5 — Strongly Disagree

n=4
av.=2.3
md=1.5
dev.=1.9

3.2) I asked questions to clarify the information.

50%	0%	25%	0%	25%

Strongly Agree — 1 2 3 4 5 — Strongly Disagree

n=4
av.=2.5
md=2
dev.=1.9
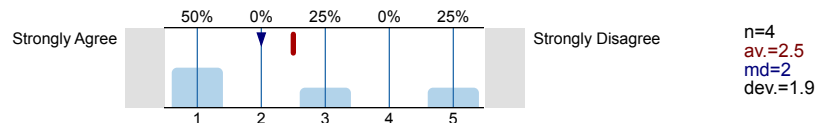
3.3) I am satisfied with my online learning experience.

25%	25%	25%	0%	25%

Strongly Agree — 1 2 3 4 5 — Strongly Disagree

n=4
av.=2.8
md=2.5
dev.=1.7
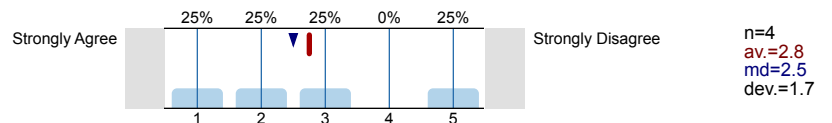
4. Services and Technical Support
Rate your level of satisfaction with the BC services for this course.

4.1) On campus registration/admissions

Very Satisfied | 75% 0% 0% 0% 25% | Very Dissatisfied

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

4.2) Online registration/admissions

Very Satisfied | 75% 0% 0% 0% 25% | Very Dissatisfied

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

4.3) Financial aid

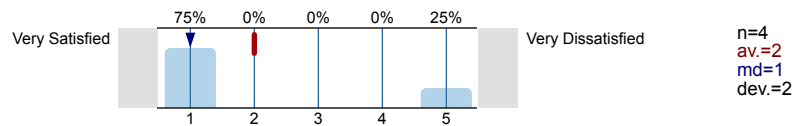Very Satisfied | 75% 0% 0% 0% 25% | Very Dissatisfied

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

4.4) Online counseling

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.5) On campus counseling

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.6) Library

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.7) Online Library

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.8) Online tutoring

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.9) On campus tutoring

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.10) Computer labs

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.11) Proctored testing

Very Satisfied | 50% 0% 0% 0% 50% | Very Dissatisfied

1 2 3 4 5

n=2
av.=3
md=3
dev.=2.8
ab.=2

4.12) IT Help Desk

Very Satisfied   75%   0%   0%   0%   25%   Very Dissatisfied

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

4.13) Online Help Desk

Very Satisfied   75%   0%   0%   0%   25%   Very Dissatisfied

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

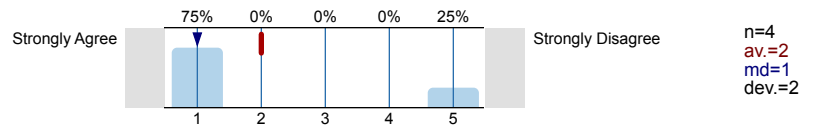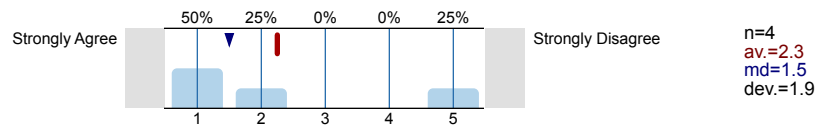## 5. Course Design
Course activities (assignments, discussions, quizzes)....

5.1) Instructions were clear and understandable.
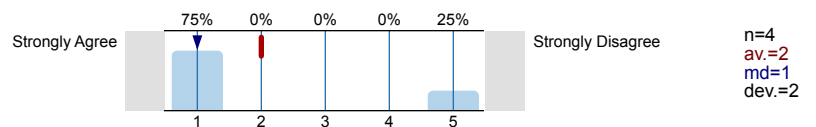
Strongly Agree   75%   0%   0%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

5.2) Helped me to understand the subject.

Strongly Agree   50%   25%   0%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2.3
md=1.5
dev.=1.9

5.3) Applied to what we were learning in the course.

Strongly Agree   50%   0%   25%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2.5
md=2
dev.=1.9
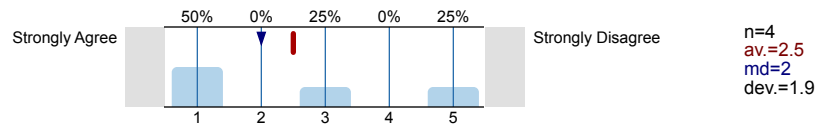
5.4) Motivated me to learn new information on my own.

Strongly Agree   75%   0%   0%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2
md=1
dev.=2

5.5) Allowed me to interact well with others in the class.

Strongly Agree   75%   0%   0%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2
md=1
dev.=2
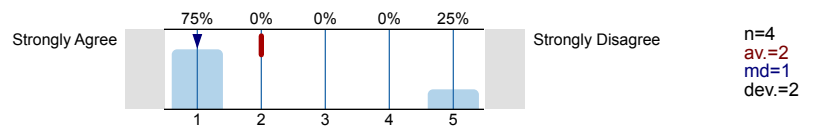
5.6) I can apply the knowledge and skills learned in this course to my work or other non-class related activities.

Strongly Agree   50%   25%   0%   0%   25%   Strongly Disagree
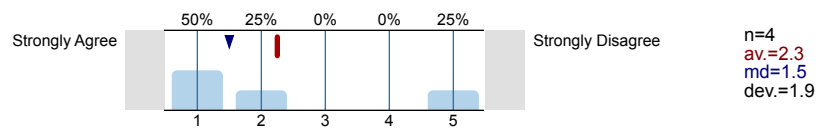
1 2 3 4 5

n=4
av.=2.3
md=1.5
dev.=1.9
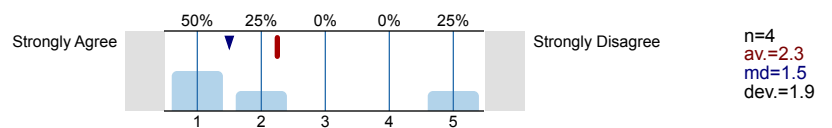
5.7) I felt comfortable interacting with others in the course.

Strongly Agree   66.7%   0%   0%   0%   33.3%   Strongly Disagree

1 2 3 4 5

n=3
av.=2.3
md=1
dev.=2.3
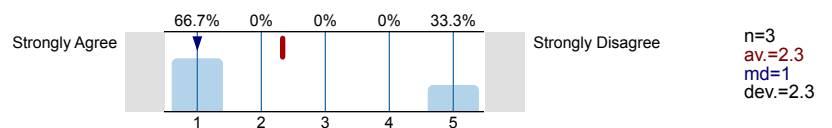
5.8) Course grading procedures, such as requirements for an A, B, or C, were clearly defined

Strongly Agree   50%   25%   0%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2.3
md=1.5
dev.=1.9

5.9) How activities are weighted, such as Quizzes are 40% of the total grade, were clearly outlined in the course.

Strongly Agree   50%   0%   25%   0%   25%   Strongly Disagree

1 2 3 4 5

n=4
av.=2.5
md=2
dev.=1.9

5.10) The required textbook for this class was useful to me in completing assignments and mastering the content of the course.

Strongly Agree | 25% 25% 0% 25% 25% | Strongly Disagree
n=4
av.=3
md=3
dev.=1.8

5.11) This course met my expectations in regard to the content presented.

Strongly Agree | 50% 0% 25% 0% 25% | Strongly Disagree
n=4
av.=2.5
md=2
dev.=1.9

5.12) This course met my expectations in regard to the quality of instruction.

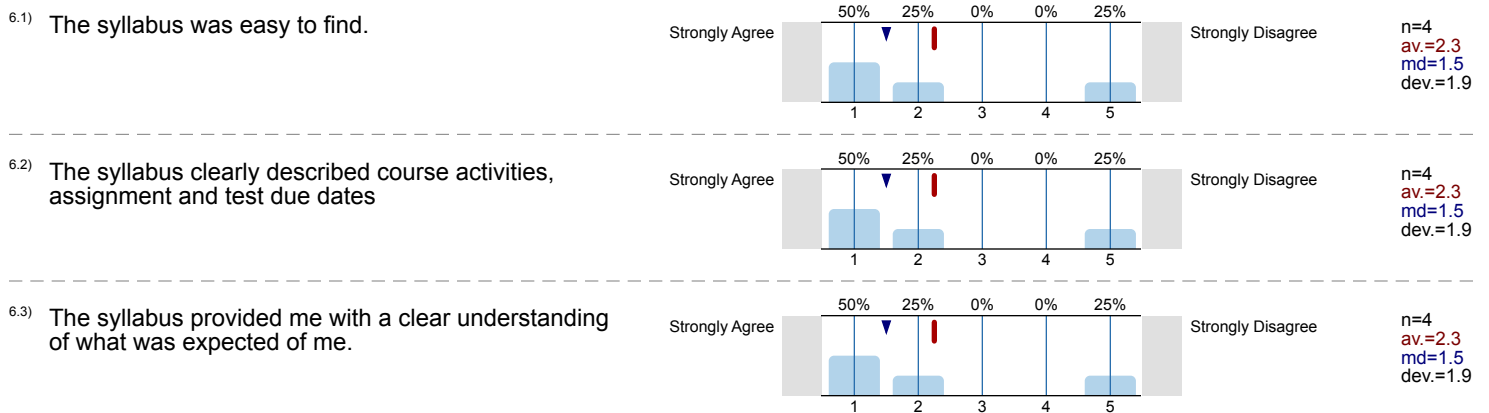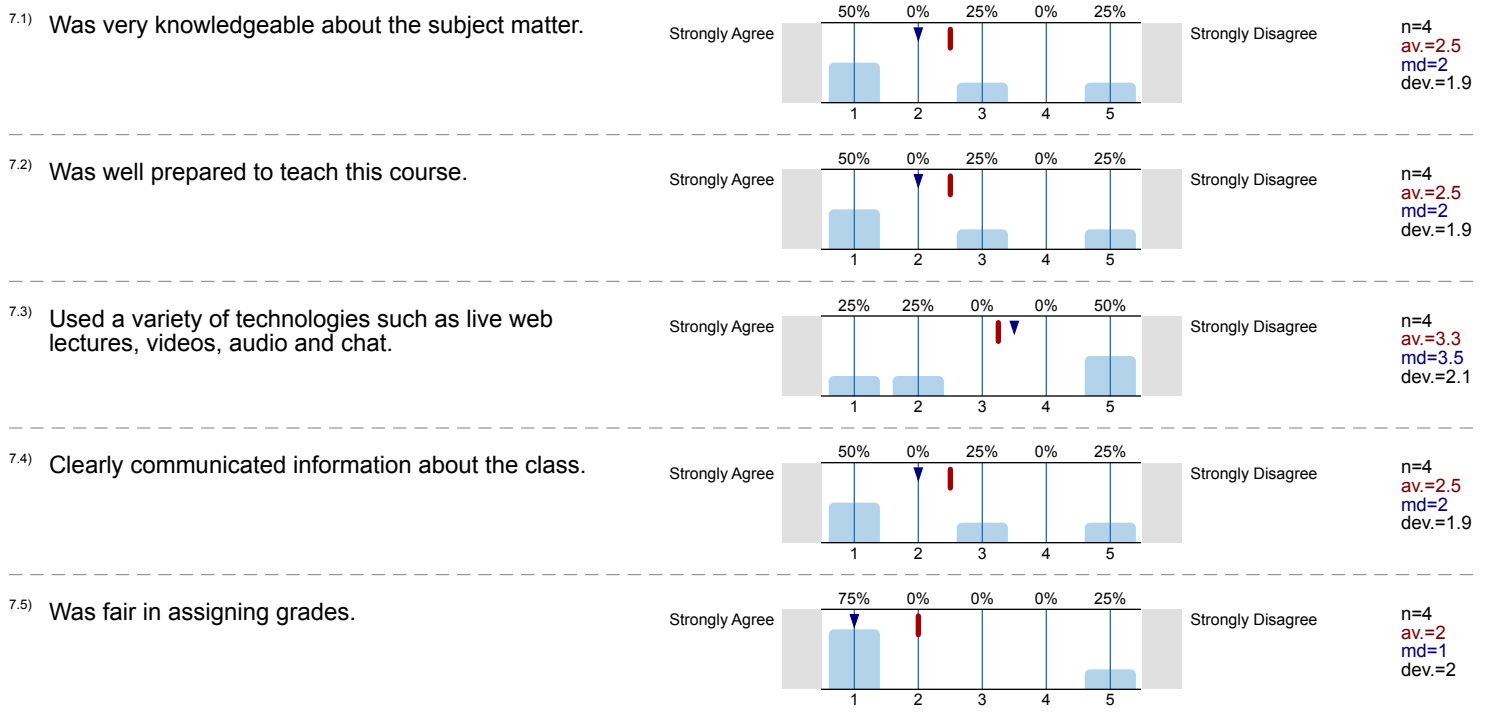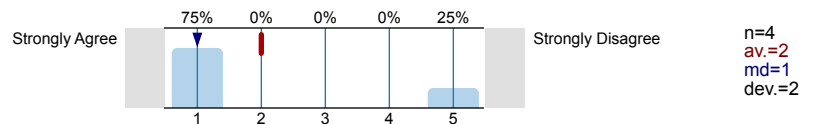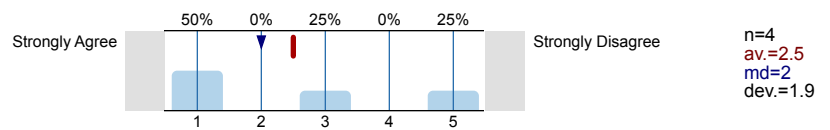Strongly Agree | 50% 0% 25% 0% 25% | Strongly Disagree
n=4
av.=2.5
md=2
dev.=1.9

6. The Course Syllabus....

6.1) The syllabus was easy to find.

Strongly Agree | 50% 25% 0% 0% 25% | Strongly Disagree
n=4
av.=2.3
md=1.5
dev.=1.9

6.2) The syllabus clearly described course activities, assignment and test due dates

Strongly Agree | 50% 25% 0% 0% 25% | Strongly Disagree
n=4
av.=2.3
md=1.5
dev.=1.9

6.3) The syllabus provided me with a clear understanding of what was expected of me.

Strongly Agree | 50% 25% 0% 0% 25% | Strongly Disagree
n=4
av.=2.3
md=1.5
dev.=1.9

7. My instructor....

7.1) Was very knowledgeable about the subject matter.

Strongly Agree | 50% 0% 25% 0% 25% | Strongly Disagree
n=4
av.=2.5
md=2
dev.=1.9

7.2) Was well prepared to teach this course.

Strongly Agree | 50% 0% 25% 0% 25% | Strongly Disagree
n=4
av.=2.5
md=2
dev.=1.9

7.3) Used a variety of technologies such as live web lectures, videos, audio and chat.

Strongly Agree | 25% 25% 0% 0% 50% | Strongly Disagree
n=4
av.=3.3
md=3.5
dev.=2.1

7.4) Clearly communicated information about the class.

Strongly Agree | 50% 0% 25% 0% 25% | Strongly Disagree
n=4
av.=2.5
md=2
dev.=1.9

7.5) Was fair in assigning grades.

Strongly Agree | 75% 0% 0% 0% 25% | Strongly Disagree
n=4
av.=2
md=1
dev.=2

7.6) Provided valuable feedback on graded assignments.

Strongly Agree

75%   0%   0%   0%   25%

1   2   3   4   5

Strongly Disagree

n=4
av.=2
md=1
dev.=2

7.7) Helped me understand my strengths and weaknesses.

Strongly Agree

50%   0%   25%   0%   25%

1   2   3   4   5

Strongly Disagree

n=4
av.=2.5
md=2
dev.=1.9

7.8) Encourages me to learn.

Strongly Agree

50%   25%   0%   0%   25%

1   2   3   4   5

Strongly Disagree

n=4
av.=2.3
md=1.5
dev.=1.9
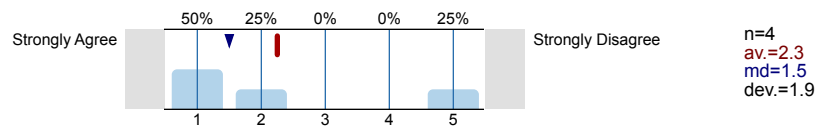
7.9) Helped to focus discussions on issues in a way that helped me learn.

Strongly Agree

50%   0%   0%   25%   25%

1   2   3   4   5

Strongly Disagree

n=4
av.=2.8
md=2.5
dev.=2.1
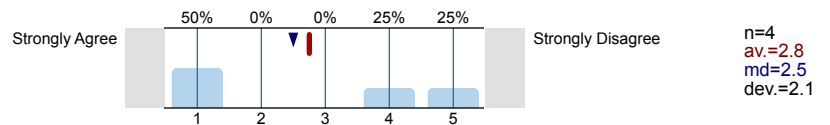
8. My instructor....

8.1) Responded to my questions in

24 hours	100%
two days	50%
a week	0%
two weeks	0%
longer than three weeks	0%

n=4
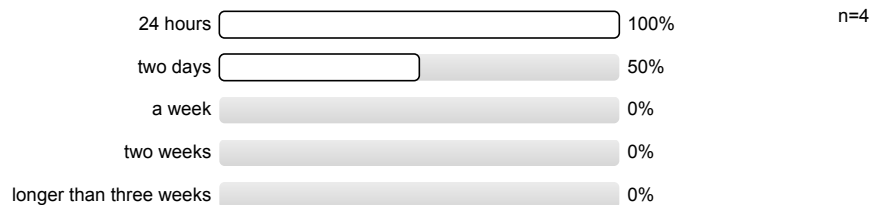
8.2) Graded and returned assignments in

24 hours	50%
two days	50%
a week	25%
two weeks	0%
longer than three weeks	0%

n=4
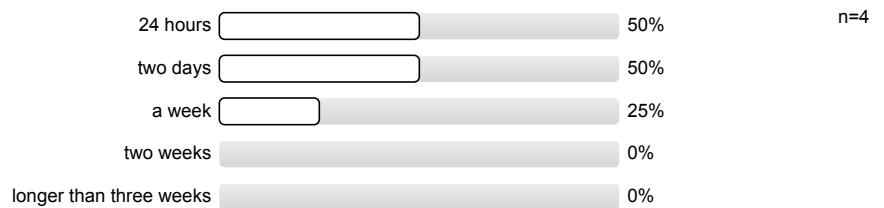
8.3) Commented in discussion threads in

24 hours	75%
two days	25%
a week	0%
two weeks	0%
longer than three weeks	0%

n=4